

Public Input and Library Responsiveness Policy

The Valley Center Public Library values public input and is committed to providing clear channels for feedback, and to considering all suggestions and recommendations related to library policy and operations.

Feedback on Policy and Budget

We encourage and welcome all patrons to provide feedback on library policy to the Library Board through emails, letters, and public comment. The Board commits to providing a response, if requested, within 10 business days of the first board meeting following receipt of the feedback.

Feedback on Library Operations

We encourage and welcome feedback on any aspect of Library operations through our valleycenterlibrary@yahoo.com email. We also encourage patrons to speak directly with our library staff about any issues, concerns, or suggestions at any time. The Library Director commits to providing a response, if requested, within 10 business days of receipt of the feedback.

This policy will be reviewed every three years, and revises and replaces existing policy: VALLEY CENTER PUBLIC LIBRARY CHALLENGE / RECONSIDERATION PROCEDURES revisions approved Nov. 15 2021.

Adopted by the Library Board February 10, 2025